

Premier Building Solutions (SA) Pty Ltd is committed to delivering high quality services. The quality of our work is supported by our Integrated Management System (IMS) that is in line with the principles of ISO 9001.

Implementing a best practice approach allows us to deliver our commitment to continual improvement and customer satisfaction.

Relevant, attainable and current objectives for the IMS will be communicated to staff and those working on our behalf, and progress against them measured and reported.

The policy embraces the following key principles:

- The satisfaction of customers shall be the primary focus of the quality management system.
- Systems and controls shall be designed to ensure complete understanding of customer requirements and consistently accurate and effective product provision.
- Suppliers are integral to the quality process and company staff shall work closely with them to meet customer's needs.
- Staff shall be encouraged and empowered to participate in quality improvement activities through teamwork and consultation.
- All staff shall have individual responsibility for understanding and applying this Quality Policy in the performance of their tasks.
- Company management is fully committed to the Quality Policy through provision of resources, active participation in improvement activities and leadership by example.

The success of our quality management system depends on:

- Top management fostering a quality culture and ethical conduct.
- Values-based leadership, supporting trust, transparency, and accountability.
- Greater emphasis on leaders embedding quality into core governance and taking ownership of quality outcomes, linking them to business strategy.
- Promoting positive culture and ethics ensuring policies are understood across the organisation.

Premier Building Solutions will ensure that this policy be promoted to all workers, those working on our behalf, and our suppliers. We are committed to fulfilling the objectives of this policy and expect the same of all workers and those working on our behalf.

Approved by Directors:

Ray O'Connor



Keith Felix



Jared Repen



Last Reviewed:

21/1/2026

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21/1/2026